



Salcombe Town Council

COVID-19 (CORONA VIRUS) THREAT

Your Town Council is painfully aware that the current situation is causing great difficulties for many in our community and we will be using the Salcombe Town Council website, and as many other avenues as possible, to publicise community initiatives aimed at helping those for whom the crisis might present particular problems.

If you know of anyone who is having to self-isolate and as a result needs assistance with shopping delivery, we can put them in touch with Town Councillors and volunteers who can help. Please speak to your Mayor, Nikki Turton, in the first instance on **(01548) 842847** or **07484 756922**, or email cllr.turton@salcombetowncouncil.gov.uk. If you wish to help, then also get in touch with Nikki and your name will go on our list of volunteers.

The list below highlights the food and grocery businesses who are open and/or offering a delivery service. It is not extensive and businesses who are not on it but wish to be included, please email cllr.turton@salcombetowncouncil.gov.uk in the first instance.

BUSINESS	WHAT THEY OFFER	OPENING HOURS & WHERE THEY COVER	HOW TO ORDER/ENQUIRIES	CONTACT INFO
Groceries, Meat, Bread, Household Provisions				
Ashby's of Salcombe Salcombe Road	Food hall, household provisions, pet dept	Mon-Sat 9am to 5.30pm Sun 10am to 4pm Mon and Thurs opening 9am to 10am over 70s only	Phone enquiries www.ashbyonline.co.uk Facebook – Ashby's of Kingsbridge and Salcombe	233109

The Bake House Fore Street	Breads, cakes etc	Open until 12 Noon only Mon to Sun	Pre-order for next day collection	Shop 842824 Office 288926
Bowers Off Licence	Delivery service		Phone and leave your name and number and Peter Milton will call you back to sort out the order. All payments over the phone, all hygiene practices followed.	842215
P W & J Coleman, Butchers 10 Fore Street	Fresh meat, deli counter	Mon-Fri 7.30am to 5pm Sat 7.30am to 4pm Sun Closed Delivery not possible, order for collection by others	Phone www.pwicolemanbutchers.co.uk	842809
Co-op Gould Road	Groceries, household items, etc	Every day 7am to 8pm BUT SUBJECT TO CHANGE Dedicated hour for higher risk customers – check for details	Phone enquiries	844870
Cranch's Pantry	General groceries, fruit & veg	Mon-Sat 8am to 4pm Sun CLOSED BUT SUBJECT TO CHANGE	Phone enquiries	842331
Dartmouth Dairy (R Bruckner & Sons)	Dairy, veg/fruit/salad boxes, breakfast food, drinks, household items	Traditional doorstep delivery service	Phone www.dartmouthdairy.com Facebook – Dartmouth Dairy	01803 832801
Salcombe DIY Island Street	General household items	Open until 3pm Free delivery to those in need Salcombe, Malborough, Thurlestone	Phone	843623
The Salcombe Meat Company at Ashby's Salcombe Salcombe Rd	Fresh meat Basic grocery box	Free Local Delivery in refrigerated van	Pre order and all enquiries by phone. www.salcombemeatcompany.co.uk Facebook – The Salcombe Meat Company	843807

Spar Loring Road	Groceries, dairy, meat, household items, papers	Open as normal Mon-Sat 7am to 10pm Sun 8am to 10pm	Phone for enquiries	842836
Salcombe Gin	Gin, tonic, ice	Free home delivery Salcombe, Kingsbridge and areas in between	See website https://www.salcombegin.com/salcombe-same-day-service Monday to Saturday Minimum order £25	
Caterfood	Vegetables, dairy, meat, breads etc	Wholesaler now offering Home Delivery Service for the Community	Phone for enquiries www.caterfood.co.uk	01803 664422
R D Johns Foodservice	Groceries, dairy, meat, household items	Wholesaler now offering Home Delivery Service for the Community (minimum order value £50)	Phone for enquires www.rdjohns.co.uk	01626 368800
Food, Takeaway Meals				
Cottage Hotel Hope Cove	Hotel	Now offering 'Meals on Wheels' delivery service (1, 2 or 3 courses) plus basic groceries. Wash & Dry clothes service.	Phone for enquires See website for further information and order form www.hopecove.com also Facebook page 'The Cottage Hotel, Hope Cove'	561555

BEWARE FRAUDSTERS!

Unscrupulous individuals may take advantage of the extraordinary situation to try to part people from their money and possessions. Please beware of any unusual phone calls or emails purporting to be from the NHS or other public bodies, especially any that request personal information. Ignore any request for information that sounds intrusive, suspicious, or just plain wrong. Simply put the phone down or delete the email. Please also be cautious about unexpected people knocking on your door – only respond to those you are expecting and then only through the safety measures you and your visitor have put in place together.

INFORMATION FOR PATIENTS REGISTERED AT REDFERN HEALTH CENTRE

Patients can order their prescriptions via our email address:

d-ccg.enquiressalcombe@nhs.net

They can also register to order prescriptions online by contacting us for the registration process and password. We aim to process prescription requests within 48 hours.

The GPs are triaging calls from patients requesting medical advice or an appointment. If an appointment is deemed necessary following the telephone consultation, we are advising the following:

We ask that patients telephone the health centre when they arrive in the car park and a health care professional will escort them into the building. No member of the public should enter the building if they have a cough or a temperature.

For other requests please telephone the health centre.

We are aware of patients who are housebound, but please inform us of anyone in the community you feel needs our attention.

We are doing our best to provide a good service to our patients, despite the considerable pressure we are under.

For the latest Coronavirus advice please visit www.nhs.uk/coronavirus and follow the guidance given. The site is updated regularly so it is important that you use www.nhs.uk/coronavirus for the most up to date information. We cannot provide our normal level of service, so we do encourage you to use the NHS app, our website and NHS 111 online.

It is important for us to look after each other in our community, so please look after your neighbours and if you can, help them.

An important message from the South Hams Community & Voluntary Services

Dear All

Free Supplies through www.givingworld.org.uk

We are here to provide free of charge clothing, food items, toiletries, cleaning and household products so the most vulnerable people in our communities can stay safe and well.

COVID-19 presents us with one of the greatest challenges we have seen during our lifetimes. However, during this difficult time we, at Giving World remain committed to supporting people in crisis by providing our service in the time of their greatest need.

We understand the need in our communities will grow. Please be assured that we will continue to service our partners and your beneficiaries' needs, whilst following all the latest government guidelines for employee and volunteers' safety.

If you are not already registered with us to access free of charge business surplus stock, you can do so here: <https://www.givingworld.org.uk/charity/>

Browse the available products here: <https://products.givingworld.org.uk/product-categories>

Any queries contact us by email: admin@givingworld.org.uk

Best wishes

Helen Phillips

Events Coordinator

South Hams Community & Voluntary Services (CVS)

01803 862266

The Mansion, 36 Fore Street, Totnes TQ9 5RP

www.southhamscvs.org.uk

An important message from Devon Carers

Good Afternoon,

I am contacting you to introduce myself, I am a Carer Support Officer and I work for Devon Carers. I support unpaid carers that are looking after their loved ones, neighbours and/or friends. I cover the following areas: Salcombe, Kingsbridge, Wembury and Yealmpton (including their surrounding areas).

Our website is <https://devoncarers.org.uk/help-during-coronavirus-community-support/>

This link is where we are holding all community help and information during this pandemic across Devon.

We are offering support calls, carer assessments over the telephone, 1-1 support over the telephone if required and signposting for Carers.

Many thanks and stay safe

Kind regards

Sarah

Sarah Barker

Carer Support Officer

West Team

My normal working days are: Tuesday 8.30-3.30pm Wednesday 8.30-3pm and Thursday 8.30-3pm

03456 434 435 | www.devoncarers.org.uk



REPORTING CONTRAVENTIONS OF GOVERNMENT REGULATIONS

Advice being given at the moment by Devon and Cornwall Police is that the best way to report those believed to be contravening the Government Regulations is to **report** to the police via their **101** service, by phone or online, which they can then follow up.

Here is a link directly to the reporting page to save you looking it up.

<https://www.police.uk/tua/tell-us-about/c19/tell-us-about-possible-breach-coronavirus-measures>

To quote our local police, "Use of 101 will generate activity on our logging systems which are monitored by our senior management team. The more logs we get, the greater the likelihood of more resource being pushed our way. Please urge your residents to report directly to us on 101." So, the more reporting the more chance of some action being taken.

There have been instances where the police have talked to those who arrived at second or holiday homes after the restrictions on travel were put in place to find no legitimate reason for having travelled, and some have returned back to their primary residence, which is what we wish to happen. Not all, granted, but the police do not have the power to make them go home.

There are others who are in holiday accommodation to be separate from their families whilst they work on the frontline in the NHS, and those properties are often donated for such use, all of which is to be applauded.

So not everything is always as it might appear. Hence why it is important that first and foremost the police are told, and are then left to deal with possible infringements of the regulations.

We will get through this together, a strong community which cares. **Please use the 101 service.**